

HOSPITALITY (Café Operations)

(part of Cert 2 Hospitality) SIT 20207

NB: Schools are expected to deliver the 5 core units of certificate 1.
This offering provides the remaining units to make up the complete Certificate 1
Core units can also be undertaken online through SITE Academy or through TAFESA Sth (N/C).

This course will give students, skills desired by employers for work in small delis, cafés and coffee shops.

Job Summary: Customer service, making coffee (barista), taking cash and giving change, and preparing Hot sand cold beverages are aspects of this employment pathway.

Desired attributes:	Be well presented, have good communication skills and a good memory, be polite and patient as well as being friendly, efficient and speedy and have stamina. Must enjoy working with people, be able to work as part of a team, be prepared to work weekends and evenings and be able to handle money.
Career Pathways:	Prefer year 11 or 12. Refer to www.myfutures.edu.au for career pathway information
Location:	Noarlunga Campus of TAFESA, John Reynell Restaurant.
Duration:	1 day / week for 6 weeks in Term 1 Wed 9 th March – 13 th April; Term 2 Wed or Fri TBA; Term 3 Wed of Fri TBA
Training Provider:	TAFESA South RTO 40319
Times:	9.00 am – 3.30 pm
Approx Cost:	RTO fee = \$325.50 (inclds ID) (2011) Brokerage fee = \$110.00 (inclds GST) Total fee = \$435.50
Work Placement:	We strongly recommend students undertake a week of relevant work experience to back up this course.
Student requirements:	⇒ Students MUST wear a long sleeved white shirt, black trousers / skirt, non-slip black leather shoes (not sneakers). ⇒ If ill, it is expected that the student will phone the Hospitality Office on 8207 3613 the morning of the absence.
Contact:	Natalie or Christine (Hospitality office) ph: 8207 3613
Class restraints:	Maximum number of students in a class is 14, min 8

Code	Unit of Competence	Nominal hours
SITXOHS001A	Follow workplace OH&S	10
SITXOHS002A	Follow workplace hygiene procedures	25
SITHFAB010A	Prepare & serve non-alcoholic beverages	15
SITHFAB012A	Prepare & serve espresso coffee	30
SITXFIN001A	Process financial transactions	20
	Total Hrs (10 credits)	100

Any queries about this course, contact the Program Co-ordinator on ph: 8326 4543 or mob: 0418 891 877

Details correct 18th December 2011